

## SUSTAINABLE COMMUNITIES

### HELPLINE CHARGES

	Detail	Effective Date	2008/09 £	2009/10 £		VAT
	<b>HELPLINE SERVICE PRIVATE AND PUBLIC SECTOR</b>					
1	<u>Purchase Costs</u>					
	Portal unit	01/02/95	158.63	155.25	2%	Inclusive
2	<u>Monitoring Costs (per week)</u>					
	Purchased Helpline or Portal unit					
	Monitoring only	01/04/09	1.45	1.46	1%	Inclusive
	Monitoring and Mobile Warden	01/04/09	4.23	4.27	1%	Inclusive
3	<u>Rented Helpline (per week)</u>					
	Monitoring only	01/04/09	3.45	3.48	1%	Inclusive
	Monitoring and Mobile Warden	01/04/09	6.23	6.30	1%	Inclusive
4	<u>Rented Portal unit (per week)</u>					
	Monitoring only	01/04/09	3.03	3.04	0%	Inclusive
	Monitoring and Mobile Warden	01/04/09	5.81	5.86	1%	Inclusive
5	Daily call-out from the Care Centre	01/04/09	1.45	1.46	1%	Inclusive
6	Responsive visit by Mobile Warden	01/04/09	10.59	10.67	1%	Inclusive
7	Rental of Lifeline Fall Detector	01/04/05	0.55	0.54	-2%	Inclusive
8	<u>O.P.D Schemes - Guest bedroom charges</u>					
	Bedroom with one single bed per night	01/04/09	7.50	7.50	0%	Inclusive
	Bedroom with two single beds or a double	01/04/09	10.00	10.00	0%	Inclusive
	Folding bed per night (50% discount for pensioners)	01/04/09	3.00	3.00	0%	Inclusive

Value Added Tax rate shown as 15% until 31 December 2009